

What is Wriggle's Service, Support and Training? Why do I need it?

To avoid the risks associated with unmanaged devices and to ensure you are fully supported to get the full benefits from your school device, we have chosen to include Wriggle's Managed Service and Support as part of your technology bundle.

What is included?

Secure Device Management

- School Specific device restrictions are applied to the device
- Your device is fully secured for educational use only
- Your device is safely managed by our team
- All school apps are preloaded to your device
- New school apps and updates are pushed to your device as required
- Provisioning of all eBook accounts
- .. and lots more

Support

- Full phone and email support
- Technical support and advice from our team
- School and 3rd party app support to ensure optimal performance
- Device reconfiguration to school specifications
- Device management and app support
- Device repairs and support
- Device unlocking should it become disabled
- Device Management licence and platform maintenance

3 Year Support & Management (for students entering 4th Year)

- Senior Cycle - Digital Technology Training Support - € 120.00

2 Year Support & Management (for students entering 5th Year)

- Senior Cycle - Digital Technology Training Support € 80.00

To purchase your child's Senior Cycle bundle, please follow the below steps:

- Visit <https://store.wriggle.ie/onlinestorelogin>
- Enter store code: 72615718
- Select the relevant bundle (4th or 5th year)